

## Broker Checklist: Alarm & Security Changes

### BT All IP by 2027 – Landline Phase-Out

- ☐ Identify clients with centrally monitored intruder or fire alarms connected via traditional landline (PSTN).
- ☐ Advise upgrade to equipment compatible with fibre optic, mobile, or IP paths.
- ☐ Completion target: January 2027, but changes could occur earlier.

### BT Redcare Legacy Product Withdrawal – December 2025

- ☐ Check if clients use BT Redcare Classic, Secure 2, Secure 3, Secure IP, or GSM.
- ☐ If yes, arrange upgrade to Next Generation Portfolio (Advanced, Advanced Extra, Essential, Essential Extra, Essential IP, Ultimate) or alternative solutions.
- ☐ Deadline: 15 December 2025.

### Monitoring Equipment & Grading

- ☐ Confirm alarm monitoring meets appropriate SP (single path) or DP (dual path) standards.
- ☐ For medium/high-risk sites, recommend DP for redundancy.
- ☐ Ensure catastrophic failure reporting time matches insurance requirements.

### Alarm System Grade & Compliance

- ☐ Verify alarm grade: Grade 2 for low/medium risk, Grade 3 for medium/high risk.
- ☐ Ensure wireless alarms use an independent encrypted frequency (not Wi-Fi).
- ☐ For police response, ensure client holds a URN (Unique Reference Number).