

Important Claims Numbers

Markham Private Clients

Tel: +44 (0) 1223 200 678

Office Hours

9am – 5:30pm Mon – Thurs

9am—5pm Fri

www.markhambrokers.com

info@markhambrokers.com

Markham Private Clients Home (PEN)

Tel: +44 (0) 1223 200 678

Household Claims: 0344 856 1193

Home Emergency: 0330 175 7939

Family Legal Expenses: 0344 571 7978

Markham Private Clients Travel

Medical Screening: +44 (0) 330 111 4078

Travel Claims:

Telephone: +44 (0)1403 788 720

Email: info@eti-services.co.uk

ETI Emergency Assistance (24 hours, 7 days a week)

Tel: +44 (0) 1403 788 719 (if You are anywhere except the USA, Canada or Mexico)

Tel: +1-844-780-0494 (toll free if You are in the USA or Canada)

Tel: 00 1 819 780 0494 (if You are in Mexico)

Email: operations@maydayassistance.com

ETI Claims Service (non-emergency claims)

Claims forms and general claims enquiries, Monday to Friday, 09:00 – 17:00

Tel: +44 (0) 1403 788 720

Claims Forms

Call Our Claims Service or download the appropriate claim form(s) from:

www.ergotravelinsurance.co.uk/claims

Important Claims Numbers

Aurum Motor Insurance

Tel: +44 (0) 1223 200 678

To make a claim for glass, European Motor Breakdown Assistance, Legal Expenses, Liability or Physical Damage, call our 24 hour 7 days a week helpline:

From within the UK: 0330 175 6072

From outside the UK: +44 330 175 6072

RENOVATIONS

Tel: +44 (0) 1223 200 678

Renovations: 0333 358 0006

Allianz Insurance plc

Telephone: + 44 (0) 1483 265825

E-mail: claims@allianzengineering.co.uk

HSB Engineering Insurance Limited

Telephone: + 44 (0) 330 100 3432

E-mail: new.loss@hsbeil.com

Important Claims Numbers

Aviva Private Clients (APC)

Home 50

Concierge Desk is open 24 hours a day, 7 days a week.

Tel: Within the UK 0800 056 2579

Tel: Outside the UK +44 (0) 160 360 6635

Email: conciergehome@aviva.com

Aviva Smarthome

Dedicated claims team available 24hours a day, 7 days a week.

Tel: Within the UK 0800 559 3951

Tel: Outside the UK +44 (0) 121 368 3170

Email: smarhomeclaims@aviva.com

Distinct Home 150

Dedicated claims team available 24hours a day, 7 days a week.

Tel: Within the UK 0800 051 1750

Tel: Outside the UK +44 (0) 1603 208 901

Aviva High Net Worth & Ultra High Net Worth

Concierge Desk is open 24 hours a day, 7 days a week.

Tel: Within the UK 0800 056 2579

Tel: Outside the UK +44 (0) 160 360 6635

Email: conciergehome@aviva.com

Emergency Medical Help Desk

Concierge Desk is open 24 hours a day, 7 days a week.

Tel: Within the UK 0800 068 2340

Tel: Outside the UK +44 (0) 160 360 6712

Aviva Motor

Concierge Desk is open 24 hours a day, 7 days a week.

From within the United Kingdom: 0800 056 2584

From outside the United Kingdom: +44 1603 606711

Email: conciergemotor@aviva.com