



# Security Consultancy





## Contents

**AIG is one of the world's leading providers of insurance. With a global network supported by deep analytical and consultancy capabilities, we deliver insurance based solutions by harnessing this expertise to help clients manage the risks facing their businesses today.**

Unfortunately, incidents requiring a security response can occur too frequently with severe operational, reputational and workforce impacts on business. Our suite of Crisis Solutions products helps clients choose their level of insurance protection, underpinned by our in-house security consultants who can work with you to understand your exposure and vision and provide a holistic insurance and consultancy offering.

A security incident can impact very widely: from a small family run business indirectly affected by local events, to large multinationals that may need to manage and respond to several complex incidents simultaneously. By applying our knowledge and experience we aim to help a business be prepared, to manage and respond effectively and to recover from security incidents that could severely damage their people and business growth.

This booklet outlines just some of the expert security consultancy services we offer.

## Safe travel awareness

## Safe travel awareness

Travel is easier and cheaper than ever which presents opportunities for business as well as increased risks and responsibilities. There are several elements to travel safety along with the accompanying responsibilities of the employer and the employees' own pro-active preparation.

### Our consultants can support the business and traveling employees by:



Reviewing current protocols and policies



Delivering presentations to help employees travel safely and to understand how to access advice and help



Explaining how the insurance coverage works



Detailing the physical response to help the business after an incident.



Looking at trends and risks to the business traveler

## Kidnap advice

## Kidnap advice

Kidnapping is still a regular occurrence in some parts of the world. Its different forms are often misunderstood from the very simple to the highly complex and political. A kidnap requires careful management a deep understanding of something that most people will never experience, and the sensitivities of a comprehensive, detailed response will require experienced security professionals. The impact on the business can be profound, compounded by distress to family and friends, some of whom may also work in the business

### Our consultants can provide advice on:



Managing a kidnap



Understanding the different types of kidnap



Kidnap awareness and reducing the risk of a kidnap



How the response procedure will work under your insurance coverage



## Active Assailant

## Active Assailant

An active assailant incident whether using firearms, knives, vehicles or corrosive substances is a risk we face in the current climate. It is a highly emotional subject generating huge public sensitivity. Understanding active assailant incidents, having effective procedures in place to manage an incident and critically preparing your people to act quickly in the event of an incident is essential and may save lives.

### Our consultants can support by:



Reviewing and advising on existing procedures



Providing guidance material and videos to distribute to your people.



Delivering active assailant training to staff

## Crisis Management

# Crisis Management

Having a crisis management plan that is comprehensive, effective, understandable and easy to implement can help the business manage a crisis, minimise the negative impacts on the organisation and its people and facilitate a quicker return to business as usual.

### Our consultants can help by:



Working with relevant stakeholders in the business



Help design plans that fit the operation



Reviewing current crisis plans



Deliver crisis rehearsals to executive teams.



## Country evacuation

## Country evacuation

Understanding the different types of evacuation scenarios and being prepared and resilient is essential for companies with overseas employees, expatriates, business travelers, local national employees, dependents and assets. Crisis evacuation situations can develop from conflict, political instability, natural catastrophe and medical events and adequate preparation requires understanding and planning well before a situation develops.

### Our consultants can help by:



Preparing a crisis evacuation plan



Reviewing tangible preparation actions that can be taken by people in the region



Reviewing tangible preparation actions that can be taken by the business

A woman with long dark hair is sitting in the driver's seat of a car at night. She is looking down at a tablet computer she is holding. The car's interior is illuminated by a warm light, and the background shows blurred city lights through the window.

## Personal resilience

## Personal resilience

Awareness of the threats and risks to personal security, especially when working or living overseas can instill confidence and empower individuals to be more confident and more importantly safe. Guidance and training around working and living abroad can help people maintain their effectiveness to the business, improve their productivity and ensure their families remain safe.

### Our consultants can help by:



Providing advisory material and delivering presentations



Accommodation, communication, travel and advice for families



From safe travel advice to advice about working local and living in a foreign country





## Travel Assistance app

## Travel Assistance app

All our clients receive access to the AIG Travel Assistance mobile app to help travelling employees achieve effective travel risk management. Whether it's prior to travel, during the trip, or after the return home, the secure, member-only assistance app provides 24/7/365 access to in-depth travel, security and worldwide health information.

### Travel Assistance app features:



Country reports and city guides with political, security and travel data



Check-in Feature to notify contacts of safe arrivals while traveling



Real time security travel alerts about your destinations



Security Awareness Training online travel safety videos and testing

## Our In-House Security Consultants

### **Paul Mills**

Paul has over 30 years' experience in the military with the majority of that time spent with UK Special Forces. Paul started working in the insurance industry at a time when the provision of security risks insurance coverage was in its infancy and he has witnessed the development of the product first-hand alongside the changing threat environment.

### **Andy Taylor-Preston**

Andy started his career in the military before moving into the private sector and working with high net worth families and high profile clientele before spending almost 20 years working on domestic and international counter terrorism operations and serious organised crime. In 2015 he moved into the insurance industry working with clients globally to help manage the risks to their people and assets.



American International Group, Inc. (AIG) is a leading global insurance organisation. Building on 100 years of experience, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange.

Additional information about AIG can be found at [www.aig.com](http://www.aig.com) and [www.aig.com/strategyupdate](http://www.aig.com/strategyupdate) | YouTube: [www.youtube.com/aig](http://www.youtube.com/aig) | Twitter: @AIGinsurance | LinkedIn: [www.linkedin.com/company/aig](http://www.linkedin.com/company/aig).

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at [www.aig.com](http://www.aig.com). All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties.

American International Group UK Limited is registered in England: company number 10737370. Registered address: The AIG Building, 58 Fenchurch Street, London EC3M 4AB. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109). This information can be checked by visiting the FS Register ([www.fca.org.uk/register](http://www.fca.org.uk/register)).